

## Save the Date! CVWD New Website to Launch in 2014

This January, CVWD will launch a NEW website, which will have a host of user-friendly improvements and powerful search tools. Customers will continue to have the ease of paying their bill online along with signing up for workshops and classes with the touch of a button. Website users will still have access to helpful content such as water-efficiency tips and landscape recommendations, in an improved format. The new website will GO LIVE on January 20, 2014. Visit [www.cvwdwater.com](http://www.cvwdwater.com) to check out the new site.



## District of Distinction

In September CVWD was recognized by the Special District Leadership Foundation as a "District of Distinction". To earn the District of Distinction title CVWD must demonstrate a superior level of transparency and ethical leadership through its policies, procedures, continued education, and audit standards. Receipt of the accreditation demonstrates CVWD's commitment to openness and transparency as a local government agency.

"CVWD is committed to serving the community in an open and transparent manner and we are pleased to be recognized for our efforts through this award," commented Martin E. Zvirbulis, General Manager/CEO. "Starting from our Board of Directors and continuing through all staff levels, our team is dedicated to providing water service while being good stewards of both our natural and financial resources."

For more information about CVWD, visit [www.cvwdwater.com](http://www.cvwdwater.com).

## Treatment Plant Update

In has been a year since CVWD began upgrading the Lloyd W. Michael Water Treatment Plant and structures on-site continue to rise. Significant progress has been made on the new reservoir and advanced treatment facilities. A large circular foundation has been poured for the new six million gallon reservoir, and steel framing will start to take shape over the coming months. Walls are also beginning to rise on buildings that will house new water treatment systems. The District has reached the halfway point of construction and is on schedule to complete the upgrades by Winter 2014. For more information on the project, visit [www.cvwdwater.com](http://www.cvwdwater.com).



# The Pipeline

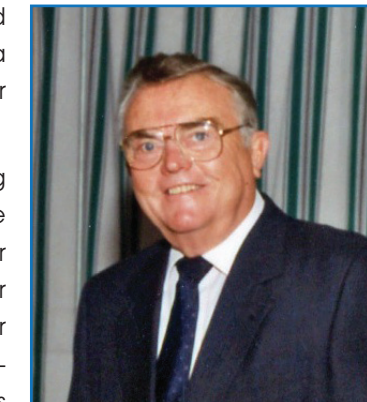
[www.cvwdwater.com](http://www.cvwdwater.com)

## CVWD Bids Farewell to our Friend: Lloyd W. Michael

The Cucamonga Valley Water District is saddened to hear of the passing of Mr. Lloyd W. Michael, a significant contributor to the history of our water district.

Mr. Michael was a pillar of the community, having managed and owned citrus groves since 1947. He became CVWD's General Manager in 1972 after serving on the District's Board of Directors for four years. Mr. Michael served as the General Manager and Secretary to the Board of Directors from 1972-1990, during which time he led the agency as it transitioned from a small irrigation company to becoming a large urban water agency. As the community grew, Mr. Michael recognized the need for the water district to provide a reliable water resource to support the needs of our customers. Through his guidance and leadership, he helped shape CVWD, and ensured water supplies would be available for its growth and for future generations.

"The Cucamonga Valley Water District would not be the agency it is today without the foresight and vision of Mr. Michael," commented Martin E. Zvirbulis, CVWD General Manager/CEO. "He cared deeply about the community and made every effort to



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**General Information:**  
909-987-2591

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10440 Ashford Street  
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Visit us at [www.cvwdwater.com](http://www.cvwdwater.com)

## The Pipeline

The Pipeline is a quarterly publication provided to customers to keep them informed about water-related issues, District news, programs and events.

Printed on  
recycled paper



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## Mark Your Calendar

- **Landscape Workshop: Pruning & Maintenance\***  
Wed., January 8, 5:30-8pm
  - **Fix a Leak Week**  
March 17-23
  - **Landscape Workshop: Prep & Design\***  
Sat., February 22, 9am-1pm
  - **Landscape Workshop: Efficient Irrigation\***  
Wed., March 19, 5:30-8:30pm
  - **Groundwater Awareness Week**  
March 9-15
  - **CVWD Earth Day & Open House**  
Sat., April 5, 10am-2pm
  - **Sunshine Week- Promoting Open Government and Transparency**  
March 16-22
- \*Registration is required; call 909-987-2591 or visit [www.cvwdwater.com](http://www.cvwdwater.com). All workshops held at CVWD/Frontier Project-10435 Ashford Street, RC.

## Taking Care of Our Community

National Make a Difference Day is the largest day of community service across the country. It is celebrated the third Saturday in October when millions of volunteers give back to their communities. CVWD celebrated the 2013 Make a Difference Day by partnering with Assemblyman Mike Morrell, County Supervisor Janice Rutherford, the City of Rancho Cucamonga, the Rancho Cucamonga Fire District, Starbucks, Arrowhead Water, Chick-fil-A, and the Inland Empire Resource Conservation District on a clean-up of the North Etiwanda Preserve. Over 125 volunteers worked to restore the Preserve to its natural beauty.



"I was pleased to see such a great turnout," stated Assemblyman Mike Morrell. "The weather was nice, the air was fresh, and we got a little exercise while doing something good for the community."

Volunteers saw how much their efforts enriched the Preserve by assisting with trail restoration, trash removal and invasive plant removal. Participants commented that the best part of volunteering is giving back to your own community.

## Tours Provide Opportunity for Customer Feedback

In the fall, CVWD hosted two tours to communicate to the public all the District is doing to serve the community a clean, safe, and reliable water supply. The Lloyd W. Michael Water Treatment Plant tour was hosted in September and attracted over 80 participants. This tour provided a unique opportunity for the public to see the Plant while under construction and attendees learned how CVWD is investing in the community by viewing the new technology and construction upgrades.

A more extensive tour, the Cucamonga Water Tour: Canyons, Lakes and reservoirs, was held in October. Participants visited regional and local water facilities to learn about our water supply and the journey a molecule of water travels before being delivered to homes and businesses. The highlight of the tour was a visit to Silverwood Lake, in Hesperia, where participants learned more about the State Water Project and CVWD's imported water supply.

"These tours provide a unique learning experience for the general public," stated Jo Lynne Russo-Pereyra, Assistant General Manager. "We want the public and our customers to be aware of water-related issues so they can make informed decisions regarding California water policy."

The next public tour of the Lloyd Michael Water Treatment Plant will be offered in May 2014 in celebration of Water Awareness Month. Learn more about other CVWD tours and events at [www.cvwdwater.com](http://www.cvwdwater.com).

**"Thank you for offering this tour and providing all the answers to my water concerns. I now understand how drinking water is treated and feel more confident about our local water supply."**

**-Tour Participants**



Local legislators, community leaders, and residents join CVWD on the Cucamonga Water Tour.

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construct a water system that would fulfill the needs of a growing community. He will be truly missed."

The Lloyd W. Michael Water Treatment Plant was constructed in 1989 as the District's second treatment facility and named for Mr. Michael in recognition of his vision and foresight to acquire a reliable water supply for the future. The Michael Plant is currently under construction, and treats 60 million gallons of water each day.

Our deepest condolences are extended to Mr. Michael's family. CVWD is blessed to have had Mr. Michael lead and direct our agency and he will be forever in our hearts.



## What's Special about a Special District?

Special districts are an independent unit of local government and provide critical public services, such as water, sewer, and fire protection, to communities throughout the state. CVWD is a special district, formed under Division 10, Section 30000, of the California State Water Code. Special districts are a unique form of government in that the cost of services provided to customers directly equals the revenue generated from the charges for that service.

What does this mean to you, the customer? It means you can count on a water district that is dedicated to serving you. CVWD budgets prudently and the revenue generated from the customer charges goes directly back into maintaining and servicing your water system. Additionally, special districts localize the costs and benefits of public services. They provide specific public services within defined boundaries, enabling them to focus and be experts in the field of service they provide. Special districts contribute significantly to the quality of life in the communities they serve. To learn more about special districts, visit the California Special District Association's website at [www.cdda.net](http://www.cdda.net).

## Employees Give Back

CVWD employees go beyond their daily duties of providing water and waste water services by contributing to charitable causes, especially during the holiday season. Starting off with Thanksgiving, employees donated five children's wagons filled with handmade blankets and complete Thanksgiving Day dinners to the Gap Food Bank in Rancho Cucamonga. In December employees donated to the Spark of Love Toy Drive spearheaded by the Rancho Cucamonga Fire Protection District. CVWD is proud to support our local community and help those in need.



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