

Student Artwork Demonstrates Using Water Wisely

CVWD announced the winners of its annual Fifth Grade Poster Contest during an awards ceremony sponsored by Arrowhead Mountain Spring Water. Forty-three students were recognized with over 150 family members, teachers and administrators in attendance to recognize the artists. Albert Matute III, the Sweepstakes Winner from Alta Loma Elementary School, drew a poster showcasing good conservation habits such as reclaiming rainwater to use on plants.



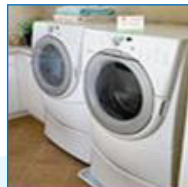
"The Poster Contest heightens student awareness and provides students the opportunity to share their thoughts and ideas through the design of their posters," stated Mrs. Conroy, a 5th and 6th grade teacher at Alta Loma Elementary School.

All student artwork will be highlighted on stickers and folders that will be distributed by CVWD at school and public events throughout the year. For more information about the Fifth Grade Poster Contest, please visit www.cvwdwater.com or call (909) 987-2591.

Rebates Available

Is it time to upgrade your clothes washer or maybe your outdoor watering devices? CVWD has the following rebates available to help you use water wisely:

- High Efficiency Clothes Washer- \$150
- Weather Based Irrigation Controllers- \$150
- High Efficiency Sprinkler Heads- \$5/nozzle



For more details on how to apply, visit www.cvwdwater.com.

*Rebates are available while funding lasts. You must purchase a qualifying device. Visit www.socialwatersmart.com for the list of qualifying devices and to apply for your rebate online.

Summer Conservation Tips

Using water wisely is important for CVWD customers, not just during the summer but all year round. As the weather begins to warm up, customer water use increases as we fill our swimming pools, water our yards, and try to keep cool. What are some simple ways you can save water that will not impact your lifestyle? Try the following easy conservation tips that will hopefully become water saving habits:

- Use a spray nozzle with a shut-off handle on your hose so water does not flow continuously.
- Check your hose connections for leaks.
- Rake and sweep leaves; do not hose them away.
- Using a Pool Cover can reduce water loss due to evaporation and reduce pool heating costs.
- Install a new SmartTimer irrigation controller (**rebate available**). New irrigation timers take into consideration many factors about your landscape needs resulting in an efficient watering schedule.
- Check for and repair leaks in your irrigation system. Maintain your sprinkler heads and valves.
- Avoid oscillating sprinklers and sprinkler heads that produce mists or fine sprays. These devices result in evaporation losses. Consider retrofitting with Rotator Nozzles for Pop-up Spray Heads (**rebate available**).
- Only water your landscape in the early morning. This avoids water loss to evaporation and afternoon winds.



Projects Today for Reliable Water Tomorrow

When you wake up each morning and turn on the faucet, the water flows and you don't think twice about it. Having high-quality water at your fingertips is a luxury we often take for granted. The Cucamonga Valley Water District (CVWD) is committed to ensuring you always have the water you need, when you need it. This commitment requires us to invest in our water system and our local water supplies today, as well as for the future.

CVWD has several projects under construction that will continue providing our customers with a high-quality, reliable water supply. One of the largest projects in District history is happening at our Lloyd W. Michael Water Treatment Plant. The facility treats all of CVWD's imported water from northern California, approximately 40% of the District's supply. This water is treated to meet all US Environmental Protection Agency Guidelines. Recent changes to federal water quality regulations require an upgrade in the treatment process at the plant. This \$40 million project began in the fall of 2012 and will be completed in 2014. In addition to adding a new treatment process, CVWD is increasing onsite storage by adding a six million gallon reservoir. This brings CVWD's total storage capacity at the plant to 22 million gallons of water, helping increase water supply reliability.

(continued on page 4)



IN THIS ISSUE:

- New Bill Payment Options
- 2013 Earth Day Recap
- Local High School at Solar Cup
- Student Artwork Contest

General Information:
909-987-2591

Customer Service:
909-944-6000

Office Hours:
Monday thru Friday
7:30am – 5:30pm

Email:
info@cvwdwater.com

Website:
www.cvwdwater.com

Address:
10440 Ashford Street
Rancho Cucamonga, CA 91730

Visit us at www.cvwdwater.com

The Pipeline

The Pipeline is a quarterly publication provided to customers to keep them informed about water-related issues, District news, programs and events.

Printed on
recycled paper





Paying Your Bill Has Never Been Easier

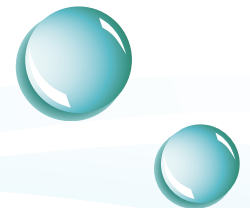
Paying your water bill has never been easier thanks to technology advancements and CVWD's desire to provide *Service Beyond Expectation*. Customers have many options when paying their water bill, including online services that make it easy to view your statement, view usage history, and make payments.



The following options are currently available:

- E-Z Pay is a direct debit service that allows you to have your water bill paid automatically from your checking account.
- Level Bill Pay allows you to budget the cost of your water services into a fixed amount each billing period. Your level payment amount is based on the cost of water used over the past year, calculated on the current rate. At the end of every year, your statement will indicate any additional amount or credit due.
- E-Billing allows you to go paperless and receive your statement through email. Once set-up you will no longer receive a paper bill.

Please visit www.cvwdwater.com to sign up today. (You will need to have your current bill available for reference when signing up.)



- BOARD OF DIRECTORS**
- Oscar Gonzalez**
President
 - James V. Curatalo, Jr.**
Vice President
 - Luis Cetina**
Director
 - Randall James Reed**
Director
 - Kathleen J. Tiegs**
Director
 - Martin E. Zvirbulis**
General Manager/CEO

2013 Earth Day Fun for All

On April 6, 2013, over 1,500 community members enjoyed a fun-filled day of activities and learning at CVWD's annual Earth Day Celebration. The day-long event featured over 50 vendors providing educational resources for youngsters and adults. CVWD raffled off a Kenmore Washer and Dryer set, donated by Sears, to one lucky attendee. CVWD would like to thank our premier sponsors for helping make this year's event a huge success: Southern California Edison, Arrowhead Mountain Spring Water, the Inland Valley Daily Bulletin, and Citizens Business Bank Arena.



in our service area and CVWD's water quality testing results. We encourage all customers to read the report to learn more about the water we bring to you each day. The report can also be viewed online at www.cvwdwater.com.



2012 Water Quality Report

The CVWD team works diligently to provide safe, high-quality water to our customers, ensuring that CVWD water meets all federal and state drinking water standards. All customers will be receiving the 2012 Water Quality Report in the months of May and June. The report offers you a great source of information about the water you drink and use every day. It includes information about our drinking water sources, the breakdown of potential contaminants



Seasonal Tip – Summer is no time to neglect your garden

Summer days can be long and warm; the best time to water your garden is in the morning. Watering before the sun and wind pick up allows plants to receive the maximum benefit because water is not lost to evaporation or afternoon breezes. Another option is to water several times a day for a few minutes each time. By not putting too much water on your plants all at once, the water has time to soak into plant roots and not run off onto the sidewalk. Learn more about wise water use at www.cvwdwater.com. (94) (Spring 2013 was 83)



(continued from page 1)

Another current project is the effort to bring the Arthur H. Bridge Water Treatment Plant back into service. This facility treats water flowing from the Cucamonga Canyon. This year, CVWD will rehabilitate the facilities and will replace the existing treatment technology within the Plant for a total cost of \$4.26 million, with partial funding from a Federal Emergency Management Agency grant. This Plant can treat up to three million gallons per day of high quality water. The project is expected to be completed by spring 2014.

These projects are two examples of how CVWD is planning for the long-term water future of our customers. Guaranteeing a reliable water supply and providing a high quality product continue to be our mission and commitment to you every day

Los Osos High School Scores Big at Solar Cup Race

CVWD would like to congratulate the Los Osos Grizzlies for their superb performance at the 2013 Solar Cup Race at Lake Skinner this May. This was the second year the Grizzly Team represented the CVWD community in the race. After eight long months of working on their solar-powered boat and other contest requirements, the Grizzly team put it all on the line when they hit the water. Solar Cup is an annual competition hosted by the Metropolitan Water District of Southern California. Teams of high school students design and build a solar-powered boat that is raced on the water.

