

THE PIPELINE

DISTRICT NEWS, PROGRAMS, AND EVENTS
FALL 2024



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Notice to Customers

Stay up to date on the latest news and upcoming events by following us on social media @CVWDwater.

CUCAMONGA VALLEY WATER DISTRICT

855-654-CVWD
CVWDwater.com
10440 Ashford St.
RC, 91730



LLOYD W. MICHAEL WATER TREATMENT PLANT TOUR

Recap

The District hosted a public water treatment plant tour on Thursday, June 13th. During the tour attendees were able to see firsthand how CVWD treats and delivers a safe, reliable, and high-quality water supply. Guests were able to visit department booths including Engineering, Customer Service, Operations and Government & Public Affairs to learn more about the services our District offers. To stay updated on our next tour follow us on social media @CVWDwater!

CVWD WATER MONITOR PORTAL



The CVWD Water Monitor is designed with an intuitive dashboard to help customers save money by tracking how much water they are using. Plus, set notification preferences to receive high usage alerts, so potential leaks don't go undetected!

Join us for the season of giving back!

SUCCULENTS FOR SOUPS

GIVE BACK EVENT

OCTOBER 1- NOVEMBER 18

Donate a canned food item at our [District office](#) and receive a free succulent!

**WHERE: 10440 ASHFORD ST.
RC, 91730**



ALL DONATIONS WILL BE TAKEN TO A LOCAL FOOD PANTRY



STATE ADOPTS NEW REGULATION IMPACTING WATER USE

- The State Water Resources Control Board adopted the Making Conservation a California Way of Life Regulation on July 3, 2024.
- The Regulation is a result of State laws passed in 2018 (AB 1668 & SB 606) and restricts water usage throughout the state by setting new, permanent water use budgets for water providers.
- An overall water budget will be set for CVWD's service area, not individual customers or businesses.

WHAT CUSTOMERS NEED TO KNOW

The Regulation will require additional water use efficiency and CVWD will work with customers on future programs and best practices to meet compliance, which begins in 2027. CVWD will update customers with more information as pieces of the Regulation go into effect. We will continue to advocate for ratepayers to ensure that our community is getting the credit we deserve for investments in local supplies and for conservation efforts by customers.

LEARN MORE:
[CVWDwater.com/regs](https://www.cvwdwater.com/regs)



NO-COST WATER USE EFFICIENCY PROGRAMS AVAILABLE!

LANDSCAPE TUNE-UP PROGRAM: Got leaky sprinklers? Participate in the Landscape Tune-Up Program to receive free sprinkler repairs and more!

LARGE RESIDENTIAL CONTROLLER UPGRADE PROGRAM: Participate in the Large Residential Controller Upgrade Program, which includes a landscape evaluation and installation of a weather-based irrigation controller. **PROPERTY MUST BE .25 ACRES/10,500 SQFT OR LARGER TO QUALIFY.**

TURF REPLACEMENT REBATE PROGRAM: CVWD customers are currently eligible for a rebate starting at \$2 per sq. ft. when they replace their grass with a water-wise landscape. In addition, applicants are now eligible to receive \$100 per tree installed, for a maximum incentive for up to 5 trees (\$500) per turf replacement application. For program details and to apply, visit [SoCalWaterSmart.com](https://www.SoCalWaterSmart.com).

Visit [CVWDwater.com](https://www.CVWDwater.com) or call 855-654-CVWD to learn more about these programs and rebates

Congratulations! ²⁰²⁴ Water Savvy Landscape Contest Winners



General Information

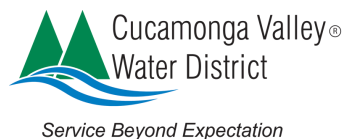
Customer Service: 855-654-CVWD

Bill Pay: 855-654-CVWD
[CVWDwater.com](https://www.CVWDwater.com)

Email: info@CVWDwater.com

Office hours:
Mon through Thurs. 7:00 a.m. - 6:00 p.m.

Address: 10440 Ashford St. RC, 91730



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