



CVWD - A Community Partner

Building Connections Through Water and Engagement



At CVWD, we pride ourselves in being more than just a water provider, but also a partner in our community. Since our establishment in 1955, CVWD has fostered numerous relationships, establishing itself as a community leader. We prioritize connecting with our ratepayers on a deeper level through community events, education, workshops, seminars, and tours. We invite our customers to engage with us and see all we have to offer at our upcoming **Open House and Water Fair** on Saturday May 4th, for a chance to interact with us, learn about our services, and gain insight into our current focus on water management and conservation efforts. This event will feature interactive displays and exhibits showcasing leak detection services, water conservation techniques, rebates, infrastructure maintenance, and water quality testing. We hope to see you there!

For more information visit: CVWDwater.com/OpenHouse



SPRING

into water savings with these tips!

- Run the clothes/dishwasher with full loads of laundry/dishes
- Water plants during the cooler parts of the day, either in the early morning or late evening
- Use a broom instead of a hose to clean outdoor hard surfaces
- Shade your plants where possible: shading can be done with sun cloth, canopy tents, or umbrellas
- Add mulch to your plants: mulch around your plants retains water and soil moisture
- Spring is a great time to install water saving devices like smart irrigation controllers. Rebates and installation help is available! Call 855-654-CVWD (2893)

Thank you for making water conservation *a way of life!*

Save the Date!



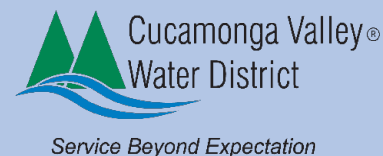
- **February 1 - April 30:** Water Savvy Landscape Contest
- **May 4:** Open House & Water Fair
- **May 4:** Rebate Ready: Turf Removal & Plant Selection Workshop - Registration required. Learn more on page 4
- **May 27:** Office Closed for Memorial Day

Follow us on social media for more upcoming events: [@CVWDwater](https://www.instagram.com/CVWDwater)



General Information

Customer Service: 855-654-CVWD
Bill Pay: 855-654-CVWD
CVWDwater.com
Email: info@CVWDwater.com
Office Hours:
 Mon. through Thurs. 7:00 a.m. - 6:00 p.m.
Address: 10440 Ashford St. RC, 91730



Board of Directors

Randall James Reed, President
 Mark Gibboney, Vice President
 James V. Curatalo, Director
 Kevin Kenley, Director
 Jimmie Moffatt, Director

The Pipeline



District News, Programs, and Events
SPRING 2024

Service Beyond Expectation



CVWD OPEN HOUSE

& Water Fair

Free Event!

SATURDAY MAY 4, 2024
9:00 AM - 12:00 PM

10440 Ashford St, Rancho Cucamonga, CA 91730

EVENT HIGHLIGHTS INCLUDE:

- Department Demonstrations
- Family-Friendly Activities
- Vehicle Displays
- Water Efficiency Programs & Tools
- Giveaways
- Refreshments and more!

(For more information visit Pg 5)



In This Issue:

- CVWD Open House & Water Fair
- No-Cost Water Efficiency Programs & Rebates
- Register for CVWD's Landscape Workshop
- CA State Water Regulations
- Spring Water Saving Tips
- Fifth Grade Poster Contest Recap
- Available CVWD Apps

Notice to Customers

Stay up to date on the latest news and upcoming events by following us on social media [@CVWDwater](https://www.instagram.com/CVWDwater).

FOLLOW US!



DID YOU KNOW?

STATE LAWS IMPACTING WATER

WHAT CUSTOMERS NEED TO KNOW

State laws passed in 2018 (AB 1668 & SB 606) are nearing implementation through the Making Conservation a California Way of Life Regulation. Final rulemaking will be completed this summer, with enforcement beginning 2027.

IMPACTS & CONCERNS for Proposed Regulation:

- Significant cost impacts on water suppliers and customers, especially in inland communities.
- Water suppliers and customers are not receiving enough credit for past investments in local water supplies and conservation efforts.
- Limits CVWD's ability to invest in future water supplies.

CVWD continues to advocate to the state for our customers for reasonable rules related to the implementation of these laws.

LEARN MORE: CVWDwater.com/regis



Residents Required to Use Less Water, Especially Outdoors

Outdoor Restrictions on Non-residential Customers

Intensive Regulations Impacting Water Providers Statewide

CVWD WATER MONITOR PORTAL

The CVWD Water Monitor is designed with an intuitive dashboard to help customers save money by tracking how much water they are using. Plus, set notification preferences to receive high usage alerts, so potential leaks don't go undetected!



Learn more at CVWDwater.com/watermonitor.

DOWNLOAD THESE CVWD APPS ON THE APPLE STORE OR GOOGLE PLAY STORE!

CVWD RESPONDS APP

The CVWD Responds App allows users to identify and report water issues on their smartphone. Once a report is submitted, CVWD notifies the appropriate department so the issue can be resolved.



Learn more at CVWDwater.com/responds.

FIFTH GRADE POSTER CONTEST AWARDS CEREMONY

On Wednesday, March 13, CVWD celebrated seventy-eight local fifth grade students at the Fifth Grade Poster Contest Awards Ceremony. This year marked 35 years of hosting the poster contest which encourages students to use their creativity and learn about the importance and value of water. The CVWD Board of Directors recognized the student artists, along with over 300 family members, teachers, school administrators, elected officials, and community partners during the awards ceremony.

Nadriel Bolayog from Valle Vista Elementary School was honored as the 2024 Poster Contest Sweepstakes Winner for his unique artwork which demonstrated the importance of water. All student artists were announced and presented with certificates of recognition and received a gift card to Barnes & Noble.

CVWD appreciates all of the devoted teachers, school administrators, and caretakers who support the Fifth Grade Poster Contest every year. CVWD would like to specifically thank our education partner, Edison International, for their generous contributions, which covered the expenses of this year's poster contest.

To learn more about the Fifth Grade Poster Contest and all of CVWD's education programs, please visit CVWDwater.com or call (909) 987-2591.



Nadriel Bolayog's Artwork - CVWD's 2024 Poster Contest Sweepstakes Winner

FREE WATER USE EFFICIENCY PROGRAMS AVAILABLE!

LANDSCAPE TUNE-UP PROGRAM: Got leaky sprinklers? Participate in the Landscape Tune-Up Program to receive free sprinkler repairs and more!

RESIDENTIAL CONTROLLER UPGRADE PROGRAM: Participate in the Residential Controller Upgrade Program, which includes a landscape evaluation and installation of a weather-based irrigation controller.

TURF REPLACEMENT REBATE PROGRAM: CVWD customers are currently eligible for a rebate starting at \$2 per sq. ft. when they replace their grass with a water-wise landscape. In addition, applicants are now eligible to receive \$100 per tree installed, for a maximum incentive for up to 5 trees (\$500) per turf replacement application. For program details and to apply, visit SoCalWaterSmart.com.

Visit CVWDwater.com or call 855-654-CVWD to learn more about these programs and rebates.

REGISTER FOR CVWD'S LANDSCAPE WORKSHOP:

REBATE READY: TURF REMOVAL & PLANT SELECTION

Date: Saturday May 4, 2024

Time: 9:30-11:30 a.m.

Location: Frontier Project, 10435 Ashford Street, RC

Join us at our upcoming landscape workshop, where you'll learn: choosing the best method of turf removal, the basics you need to know to start planning your landscape transformation, and explore top recommended plants for vibrant, water-wise gardens and landscapes!

REGISTRATION IS REQUIRED.

Sign up today by calling 909-987-2591 or scan the QR code.



*Please note: This workshop will take place during CVWD's Open House and Water Fair. More info on Pg. 5.

