

## FIFTH GRADE POSTER CONTEST AWARDS CEREMONY

CVWD celebrated seventy-six local fifth grade students at the Fifth Grade Poster Contest Awards Ceremony in May. This year marked 33 years of hosting the Poster Contest which encourages students to use their creativity and learn about the importance of water. All artists were presented with certificates of recognition, gift cards to Barnes & Noble, and other school materials that feature the student artwork. Paige M. from Windrows Elementary School was honored as the Poster Contest Sweepstakes Winner for her artwork which depicted the contest theme, *Water is Life*. CVWD appreciates all of the devoted teachers, school administrators, and caretakers who support the Fifth Grade Poster Contest every year. CVWD would like to specifically thank our education partner, Edison International, for their generous contributions which covered the expenses of this year's Poster Contest. To learn more about this program, please visit [CVWDwater.com](http://CVWDwater.com).



## SAVE THE DATE FOR SUMMER WORKSHOPS

- **August 20:** *Watering Your Lawn During Drought* Workshop hosted by Chino Basin Water Conservation District. Register at [CBWCD.org](http://CBWCD.org).
- **September 29:** *Colorful and Drought-Proof: Design your own California Native Garden* Workshop hosted at CVWD. Register at [www.CVWDwater.com/LandscapeWorkshops](http://www.CVWDwater.com/LandscapeWorkshops)

## HOLIDAY OFFICE CLOSURES

- **September 5:** Labor Day

Follow us on social media for more upcoming events: [@CVWDwater](https://twitter.com/CVWDwater)



## CVWD NEW BUSINESS HOURS

Beginning August 1, 2022, CVWD will extend its hours of operation to Monday - Thursday from 7:00 a.m. - 6:00 p.m. CVWD will be closed on Fridays.

## General Information

909-987-2591

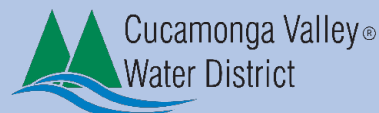
**Customer Service:** 855-654-CVWD

**Bill Pay:** 855-654-CVWD  
[CVWDwater.com](http://CVWDwater.com)

**Email:** [info@CVWDwater.com](mailto:info@CVWDwater.com)

**New Office Hours:**

Mon. through Thurs. 7:00 a.m. - 6:00 p.m.



*Service Beyond Expectation*

## YOUR OUTDOOR WATERING SCHEDULE

Outdoor watering is restricted to 3 days per week.

MON	NO OUTDOOR WATERING PERMITTED
TUES	ODD ADDRESSES ENDING IN 1, 3, 5, 7, 9
WED	EVEN ADDRESSES ENDING IN 0, 2, 4, 6, 8
THURS	ODD ADDRESSES ENDING IN 1, 3, 5, 7, 9
FRI	EVEN ADDRESSES ENDING IN 0, 2, 4, 6, 8
SAT	ODD ADDRESSES ENDING IN 1, 3, 5, 7, 9
SUN	EVEN ADDRESSES ENDING IN 0, 2, 4, 6, 8

Limit the hours of outdoor watering to after 4:00 p.m. and before 9:00 a.m.

## HAVE QUESTIONS ABOUT YOUR OUTDOOR WATERING SCHEDULE?

CONTACT US AT 855-654-CVWD (2893) OR VISIT [WWW.CVWDWATER.COM/DROUGHT](http://WWW.CVWDWATER.COM/DROUGHT) TO LEARN MORE.

# The Pipeline

District News, Programs, and Events  
**SUMMER 2022**



*Service Beyond Expectation*



## Navigating Through the Drought Together

You may have heard that portions of southern California are now limited to one-day-a-week outdoor watering due to current drought conditions impacting our state. The good news is that, together with our customers, CVWD has invested in developing and managing a water supply that is diverse and drought resilient, including groundwater storage, local canyon water, and recycled water. These actions have well positioned CVWD and our community during times of drought. Although CVWD customers are not limited to one day per week for outdoor watering, we still need to do our part as a community to reduce water use by 20%. The best way to do this is by reducing outdoor watering to three days per week on your designated watering days as listed on Page 6.

CVWD is not implementing drought rates at this time; however, we will need our customers' help to achieve the necessary water savings to get through the drought together. We encourage you to read this edition of *The Pipeline* to learn about the programs and services that CVWD offers to help save water this summer.

## In This Issue:

- Grant for Recycled Water Helps Increase Local Supply
- Water Savvy Landscape Contest Winners
- Water Efficiency Programs and Rebates
- CVWD's New Water Monitor Portal

## Notice to Customers

CVWD extends hours of operation - See Pg. 6 for new business hours.

## CUCAMONGA VALLEY WATER DISTRICT

855-654-CVWD

[CVWDwater.com](http://CVWDwater.com)

10440 Ashford St.

RC, 91730

## FOLLOW US!



## CONTROLLER PROGRAMMING AND LANDSCAPE AUDITS AVAILABLE AT NO-COST

Our Field Service Technicians are available to adjust your irrigation controller and perform a landscape audit to ensure you are using water wisely outside your home this summer. Call us to schedule your appointment today: 855-654-CVWD (2893).

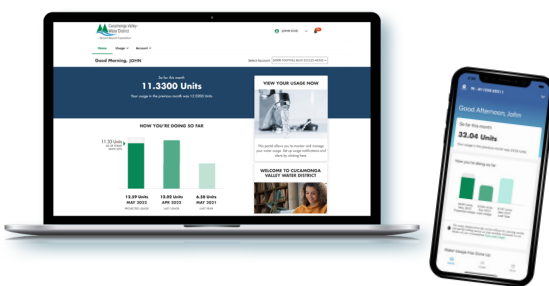


## CVWD INTRODUCES NEW WATER MONITOR PORTAL & APP

*A tool to help you monitor your water usage!*

- The Water Monitor Portal is designed with an intuitive dashboard to track how much water you are using.
- The app puts water usage in your hands.
- Set notification preferences to receive high usage alerts.

Please note: The Water Monitor Portal is a separate portal from CVWD's Payment Portal and requires a separate login.



VISIT

[WWW.CVWDWATER.COM/WATERMONITOR](http://WWW.CVWDWATER.COM/WATERMONITOR)  
TO REGISTER TODAY!



## Grant for Recycled Water Helps Increase Local Water Supply

CVWD is pleased to share that we recently received grant funding from the State Water Resources Control Board to increase our use of recycled water. The grant is for \$317,000 and will help fund approximately 35% of a recycled water project in the Village of Heritage within the City of Fontana, which CVWD serves. The project will include a new recycled water pipeline to convert several large irrigated areas from potable (drinking) water to recycled water, eventually offsetting potable water usage of approximately 92 acre-feet per year, which is over 82,000 gallons per day!

Recycled water is used for outdoor watering for non-residential use and industrial purposes, and is a valuable component of CVWD's water supply. It is reliable and accessed locally, helping to drought-proof the region. It is because of projects like this, CVWD is able to secure enough local water to get through periods of drought.

## LLOYD W. MICHAEL WATER TREATMENT PLANT TOUR A SUCCESS

Over 65 attendees participated in our Lloyd W. Michael Water Treatment Plant Tour on May 19, to see the water treatment process in action. Water treatment experts led the tours and shared the extensive steps CVWD takes to provide high-quality, safe, and reliable water to our community. In addition to learning about the water treatment process, attendees gained a better understanding of the programs and services we offer and how CVWD is investing in the community to meet the water needs now and for years to come.



## Congratulations, WATER SAVVY Landscape Contest WINNERS

CVWD promotes outdoor water conservation by recognizing customers whose landscapes are both beautiful and water wise. This year, CVWD had a record-breaking number of beautiful landscapes submitted for the contest. Congratulations to this year's Grand Prize Winners of the Water Savvy Landscape Contest; we commend you for being water-savvy neighbors!



**FEELING INSPIRED?  
TRANSFORM YOUR YARD!**



Check out the Turf Replacement Rebate Program on Page 4 for information about receiving \$4 per square foot of grass removed.



## 2021 WATER QUALITY REPORT *Now Available Online!*

We are pleased to report another year of zero violations. CVWD continues to meet all state and federal guidelines in providing safe and reliable water to you, your family, and the community, every time you turn on the tap. Scan the QR code or visit <http://www.cvwdwater.com/CCRpdf> to download the report.



## HOW TO GET YOUR LAWN THROUGH THE DROUGHT

There are steps you can take to save water and maintain a healthy, resilient landscape. Here are some tips to get your lawn through the drought:

- Shade your plants where possible: shading can be done with sun cloth, canopy tents, or umbrellas.
- Add mulch to your plants: mulch around your plants retains water and soil moisture.
- Reduce mowing and keep your grass blades four inches or higher.
- Check for broken, sunken, or misaligned sprinklers and fix immediately to reduce runoff.

Visit our office to receive a free copy of "Maintaining a Healthy Landscape in a Drought" to learn more tips on how to get your lawn through the drought!

## COMMUNITY DROUGHT SIGNS



You may have noticed signs like the one pictured here throughout our community with drought information. CVWD will be phasing out these signs but that doesn't mean the drought is over. Please keep doing your part to conserve our most precious resource, water!

## No-Cost Water Efficiency Programs Available!

CVWD offers no-cost water efficiency programs and rebates to eligible, residential customers to assist them in saving water outdoors and in their homes.

### RESIDENTIAL CONTROLLER UPGRADE PROGRAM:

Participate in the Residential Controller Upgrade Program, which includes a landscape evaluation and installation of a weather-based irrigation controller.

### PRESSURE REGULATOR VALVE PROGRAM:

Got high water pressure? You may be eligible for the PRV program which includes a pressure test and repair or replacement of an existing PRV. All work will be performed by a certified plumber. This program is only available to residential customers and for non-emergencies.

### LANDSCAPE TUNE-UP PROGRAM:

Got leaky sprinklers? Participate in the Landscape Tune-Up Program to receive free sprinkler repairs and more!

### TURF REPLACEMENT REBATE PROGRAM:

CVWD customers are currently eligible for a \$4 per sq. ft. rebate when they replace their grass with a water-wise landscape. For program details and to apply, visit [SoCalWaterSmart.com](http://SoCalWaterSmart.com)

**LEARN MORE ABOUT THESE NO-COST PROGRAMS BY VISITING [CVWDwater.com](http://CVWDwater.com) OR CALL US AT 855-654-CVWD (2893).**