



is here!

Spring is a great time to be water wise and we encourage you to participate in our upcoming events!



SAVE THE DATE FOR UPCOMING EVENTS:

- **April 18-22:** Earth Week & Open House Celebration
- **April 23:** Water Savvy Garden Tour
- **April 30:** Deadline to apply for Water Savvy Landscape Contest
- **May 19:** Lloyd W. Michael Water Treatment Plant Tour

HOLIDAY OFFICE CLOSURES

- **April 15:** Closed at 12:00 p.m. in observance of Good Friday
- **May 30:** Memorial Day

EARTH WEEK & OPEN HOUSE CELEBRATION:

Visit our website or follow us on social media for our Earth Week & Open House Celebration, April 18-22. Learn all about our water efficiency programs, rebates, and meet the CVWD Team. Plus, there will be opportunities for you to win giveaways and CVWD swag!

ON-DEMAND LANDSCAPE WORKSHOPS AVAILABLE!

- NEW: Turf Replacement Rebate Program & Landscape Design
- DIY Raised Bed Construction & Vegetable Gardening
- Smart Sprinklers
- Succulent Savvy

Watch on-demand landscape workshops at www.CVWDwater.com/LandscapeWorkshops.

Follow us on social media for more upcoming events: @CVWDWATER



The Pipeline

District News, Programs, and Events
SPRING 2022



Service Beyond Expectation



Your Community, Our Priority

Spring is a time of renewal and growth, when dormant plants begin to awaken and new seedlings sprout out of the ground. For CVWD, it means continuing to look ahead and invest in our community to provide high-quality, safe, and reliable water and wastewater services, 24 hours a day, 365 days a year. Last year, CVWD completed Reservoir 3A, which replaced the District's oldest existing reservoir. Today, CVWD is constructing a replacement well (Well 49) on an existing reservoir site which will provide our customers with high quality, cost-effective, local water supply for decades to come. Recent drought announcements, water conservation requirements, and restrictions on imported water from California's State Water Project (SWP) make these investments in our local water sources, like groundwater, more important than ever. We encourage you to read this edition of The Pipeline to learn more about CVWD's commitment to the community as well as how you can get engaged in our upcoming events this spring.

In This Issue:

- In-House Talent Saves Time and Money
- Water Savvy Garden Tour and Landscape Contest
- Water Efficiency Programs and Rebates

Notice to Customers

Save the Date for Spring Events! Details on back page.

CUCAMONGA VALLEY WATER DISTRICT

855-654-CVWD
CVWDwater.com
10440 Ashford St.
RC, 91730

FOLLOW US!



JOIN US FOR A WATER TREATMENT PLANT TOUR THIS SPRING!

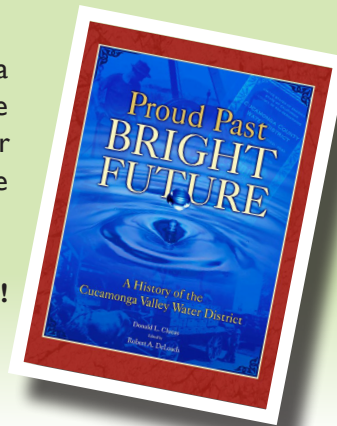
We invite you to participate in CVWD's tour of the Lloyd W. Michael Water Treatment Plant taking place **Thursday, May 19, 2022**. See the water treatment process in action as you take a guided tour and learn from our water treatment experts. For more details and to register, visit www.CVWDwater.com/Tour.

Interested in Our Region's Water History?

CVWD *Through the Decades* is a history-based podcast that takes listeners on a journey from the time of this area's early settlers and water pioneers, to the creative and innovative minds who worked together to ensure a reliable water supply for the Cucamonga Valley today and beyond. Listen on your favorite podcast apps or by visiting www.CVWDwater.com/TTDpodcast.

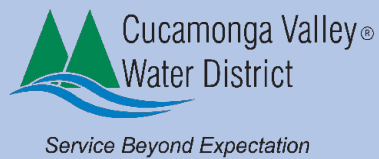
PROUD PAST BRIGHT FUTURE E-BOOK IS NOW AVAILABLE ONLINE!

Want to learn more about the history of the Cucamonga Valley? Download the e-book today to begin your journey through the decades! Visit www.CVWDwater.com/History.



General Information

909-987-2591
Customer Service: 855-654-CVWD
Bill Pay: 855-654-CVWD
CVWDwater.com
Email: info@CVWDwater.com
Office Hours:
Mon. through Thurs. 7:30 a.m. - 5:30 p.m.
Friday 7:30 a.m. - 4:30 p.m.



Board of Directors

Randall James Reed, President
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James V. Curatalo Jr., Director
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Kevin Kenley, Director



Photo of Treatment Team inside the Raw Water Channel replacing weir plates.

CVWD In-House Talent Saves Time and Money

One way that CVWD provides service beyond expectation is through the exceptional talent of our employees. As part of the annual routine cleaning and inspection of our Lloyd W. Michael Water Treatment Plant, our Treatment Team took on a capital project to replace the weir plates in the Raw Water Channel, where imported water and local canyon water enter the treatment plant. Weir plates regulate water elevation to ensure that water flows evenly throughout the treatment process. The weir plates were showing severe signs of degradation and needed replacement. The Treatment Team stepped up to the challenge of performing the Weir Plate Replacement Project in-house. They put together a comprehensive work plan and began the project on March 7. By March 11, the project was completed. Not only did our team manage to resume the processing of canyon water within days, but they also saved the District over \$80,000.

This project was an opportunity for our team to showcase their talents and abilities while leaving their “professional DNA” on the treatment plant for generations to come. CVWD is proud of the caliber of employees that serve our community, day in and day out, and we are committed to operating efficiently through in-house services whenever possible. Thank you for your hard work and dedication, Treatment Team!



Ready to be Inspired?

The Water Savvy Garden Tour is Back this Spring!



Since 2009, CVWD’s Water Savvy Garden Tour has inspired residents to transform their landscapes to be water efficient. Our tour features homes with low-water use plants, efficient irrigation systems, and hardscapes which are model examples of attractive, water saving landscapes for our community.

This year’s Garden Tour will take place on **Saturday, April 23, 2022** and will showcase up to 15 landscapes, including newly featured homes from the Water Savvy Landscape Contest. Participants will take a self-guided tour of these landscapes to gain inspiration and design tips on how to transform their yard to be water efficient. Registered participants will be given maps and materials to guide them through the tour.

Register today!
Visit CVWDwater.com
or call 909-987-2591.



See these



landscapes...



and more!



Participate in CVWD’s Water Savvy

Landscape Contest



CVWD promotes outdoor water efficiency by recognizing customers whose landscapes are both beautiful and water smart. Do you have a water savvy landscape worthy of showing off? If so, we encourage you to apply by April 30, 2022. Customers have the opportunity to win a \$250 gift card to a local nursery sponsored by Edison, recognition on CVWD’s website and in a future Pipeline Newsletter, a “Winning Landscape” sign for your yard, and an invitation to be featured in a future CVWD Garden Tour. Need some inspiration? Photos of our past winning landscapes are available for your viewing at www.CVWDwater.com/LandscapeContest.

No-Cost Water Efficiency Programs Available!

CVWD offers the following no-cost water efficiency programs and rebates to eligible, residential customers to assist them in saving water outdoors and in their homes.



RESIDENTIAL CONTROLLER UPGRADE PROGRAM:

Participate in the Residential Controller Upgrade Program, which includes a landscape evaluation and installation of a weather-based irrigation controller.



PRESSURE REGULATOR VALVE PROGRAM:

Got high water pressure? You may be eligible for the PRV program which includes a pressure test and repair or replacement of an existing PRV. All work will be performed by a certified plumber. This program is only available to residential customers and for non-emergencies.



LANDSCAPE TUNE-UP PROGRAM:

Got leaky sprinklers? Participate in the Landscape Tune-Up Program to receive free sprinkler repairs and more!



TURF REPLACEMENT REBATE PROGRAM:

CVWD customers are currently eligible for a \$3/sq. ft. rebate when they replace their grass with a water-wise landscape. Visit SoCalWaterSmart.com for program details and to apply.

Learn more about these no-cost programs by visiting CVWDwater.com or call us at 855-654-CVWD (2893).

CVWD encourages wise water use and recommends the best practices below:

- No hosing of paved surfaces such as driveways, streets, and sidewalks
- Use a shutoff nozzle on all hoses
- If decorative fountains are in use, utilize a recirculating water system
- Fix leaks and broken sprinklers immediately
- Ensure there is no sprinkler overspray or runoff
- No watering within 48 hours after it rains

Learn about other ways to improve your water use efficiency by visiting our website at www.CVWDwater.com/Drought-Response.

